

Atty. Docket No. 004919.P001

2661

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Justin Broughton, et al.

Application No.: 09/774,944

Filed: January 30, 2001

For: Digital Multimedia Contact Center

Examiner: Not Yet Assigned

Art Unit: 2230

Commissioner for Patents
Washington, D.C. 20231

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RESPONSE TO NOTICE OF INCOMPLETE REPLY

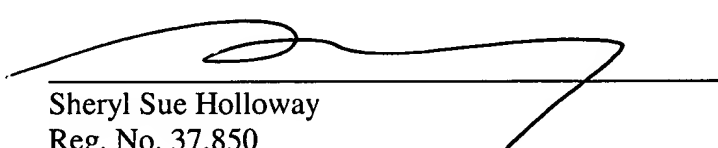
Dear Sir:

In response to the Notice Of Incomplete Reply mailed May 25, 2001, Applicant has enclosed a new set of drawings. Please find enclosed twenty three (23) sheets of drawings.

If any additional fee is required, please charge Deposit Account No. 02-2666. A duplicate of this Response is enclosed.

Respectfully submitted,
BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN

Dated: June 13, 2001


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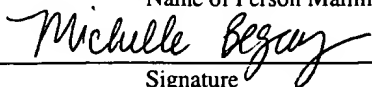
FIRST CLASS CERTIFICATE OF MAILING (37 C.F.R. § 1.8(a))

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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/774,944	01/30/2001	Justin Broughton	004919.P001

CONFIRMATION NO. 5527

FORMALITIES LETTER



OC000000006116232

608791

BLAKELY SOKOLOFF TAYLOR & ZAFMAN
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Date Mailed: 05/25/2001

NOTICE OF INCOMPLETE REPLY (NONPROVISIONAL)

Filing Date Granted

The U.S. Patent and Trademark Office has received your reply on to the Notice mailed and it has been entered into the nonprovisional application. The reply, however, does not include the following items required in the Notice.

The period of reply remains as set forth in the Notice. You may, however, obtain EXTENSIONS OF TIME under the provisions of 37 CFR 1.136 (a) accompanied by the appropriate fee (37 CFR 1.17(a)).

A complete reply must be timely filed to prevent ABANDONMENT of the above-identified application.

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

*A copy of this notice **MUST** be returned with the reply.*

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Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE